Strategic Positions & Firm Characteristics in Indian Mutual Fund Industry

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ABSTRACT

Purpose: - The purpose of this paper is to describe strategic positions of Indian Mutual fund firms. This research paper also attempts to answer the question: -Does firm's size and age matters in its strategic position in terms of customer groups, products, channels and geographical markets?

Research Methodology: - The data set as on March 2018 and published by AMFI (Association of Mutual Funds in India) has been taken for the purpose of the study. Each Mutual fund firm (except Infrastructure debt funds)were taken as a unit for analysis.

Findings: - It was observed that firm's age and size matters in terms of its position pertaining to select product categories such as Exchange Traded Funds and balanced funds. Even firm's age matters in terms of firm's geographical and channel choices. Surprisingly it was found that Mutual Fund firm's characteristics does not play role in its position on customer segment dimension. The paper also observes that small firm's take extreme positions on one or two 'strategic position dimension(s)' while large firms have a balanced position in terms of products, markets, channels and geographies. Research finding indicated that that firms with captive channel infrastructure do not leverage it for mobilizing Mutual Fund business. It was also found that older firms emphasize more on beyond top 15 cities market while younger ones are focusing on Top 15 cities.

Practical Implications: -The older firms are lagging behind young firms in terms business mobilized through direct channels. Some Firms, especially larger ones having more than 2 lakh crore Assets Under Management (such as Aditya Birla, Reliance NIPPON) do not fully leverage on associate distributor (captive) channel while smaller firms such as IIFL, Union, Shriram, Canara Robecco, HSBC, BOI) piggy back on their in-house distribution infrastructure. Managers of some firmshaving more than 21-year age (such as Canara Robecco, Franklin Templeton, Shriram, Taurus) has to give attention to develop direct channels while managers of larger firmhave to find novel ways to leverage on associate / captive distributors. There is huge opportunity in Exchange Traded Funds as very few firms offer them.

Originality and Value: - This paper has tried to explain role of firm's size and age on strategic positions based on the evidence garnered from Indian Mutual fund firms. The work is also valuable to current practitioners and potential entrants in terms of defining their competition and exploiting opportunities.

Type of paper: - Empirical Paper

KEYWORDS: Mutual Funds, Strategic Position, Channels, Geographies, Customer groups

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Globally Mutual funds (MF) are preferred vehicle for investments as it has several advantages such as diversification of investments across asset classes, professional management, tight regulation, low cost structure, transparency, flexibility, and wide variety of choices. As per the report published by Investment Company Institute, in 2017, total Mutual Fund net assets of worldwide regulated open-end funds is US \$ 49.3 trillion out of which US and Europe alone has 80.73 percent share, ICI (2018). Though the Asia-Pacific region contributes only 13 percent (\$6.5 trillion out of \$49.3 trillion) of the worldwide Mutual Fund assets; but the market has grown rapidly. Share of Asia Pacific region has increased from 10.6 percent in year 2008 to 13 percent in 2017. Amongst Asia Pacific countries, during the period from 2008 to 2017, Indian MF market has quadrupled. This growth was unprecedented as it cloaked growth of 25.99 percent, IRDA (2018).

LITERATURE REVIEW

Bulk of the research on Indian MF industryrevolves around themes such as fund performance, risk and reward, and Investor's awareness perception, risk, attitude and behavior. The literature surrounding Indian Mutual fund industry is summarized in Table 1.

Table 1 Mutual Fund Studies focusing on Indian markets

| Research Theme / keywords | References |
|--|--|
| Mutual Fund performance | Deb, S. G. (2008); MIGLANI, S. K. (2010); Deb, S. G., Banerjee, A., & Chakrabarti, B. B. (2008); Nanadhagopal, R., Varadharajan, P., & Ramya, D. (2012); Bhatt, P., & Bandopadhyay, A. K. (2011); Devi, V. R., & Kumar, N. L. (2010); Agrawal, D. (2011); Bawa, S. K., & Brar, S. (2011); TOMER, J., & KHAN, N. A. (2015); Goel, S., Mani, M., & Sharma, R. (2012); Gupta, P. (2014); Solanki, U. (2014); Sharma, G., & Sharma, V. (2018); Yadav, C. S., Sudhakar, A., & Kumar, S. (2016); Yalavatti, P., & Bheemanagouda. (2017). |
| Mutual Fund Risk & reward | Sondhi, H. J., & Jain, P. K. (2010); HADA, B. S. (2013); Walia, N., & Kiran, R. (2011); Deb, S. G., & Banerjee, A. (2009); Sondhi, H. J., & Jain, P. K. (2006); MIGLANI, S. K. (2010) |
| Investor's awareness perception, attitude and behavior | Parihar, B. S., Sharma, R., & Parihar, D. S. (2009); Yadav, A. P. (2011); GEETHA, N., & RAMESH, M. (2011); Kumar, R., & Arora, R. S. (2013); Vyas, R., & Moonat, S. C. (2012); Pinto, P., Ajaya, & Munshi, M. M. (2016); Mehrotra, R., & Kandpal, V. (2018); Tripathi, M., & Chattopadhyay, T. (2013) |

Though Indian Mutual Fund Industry is small in terms of Total assets as compared to global peers but it has rich diversity. The Indian MF industry originated in 1963 (more than 55 years of existence) has a good mix of companies in terms of size and age. This composition is succinctly shown in Table 2.

Table 2Indian Mutual Fund Firms at a Glance

| 1 able 2 Indian Mutual Fund Firms at a Glance | | | | | | | | | | | |
|---|---|--------------------|---|--|--|--|--|--|--|--|--|
| Firm specific | factors | Number of Firms | Names of the firms | | | | | | | | |
| Since how many year firm is | Less than 10 years | 9 | Axis, DHFL Premerica, IDBI, IIFL, Indiabulls, Mahindra, Motilal Oswal, PPFAS, Union | | | | | | | | |
| operating in Indian markets? Firm's age | More than 10 but less than 15 years | 7 | BNP Paribas, BOI AXA, Edelweiss, Essel, Invesco, Mirae, Quantum | | | | | | | | |
| | More than 15 but less than 20 years | 4 | HDFC, HSBC, IDFC, UTI | | | | | | | | |
| | More than 20 but less than 23 years | 7 | DSP BlackRock, Escorts, Franklin Templeton, Kotak, L&T, Sahara, Sundaram | | | | | | | | |
| | More than 23 years | 12 | Aditya Birla Sun Life, Baroda Pioneer, Canara Robecco, ICICI Prudential, JM, LIC, Principal PNB, Reliance NIPPON, SBI, Shriram, Tata, Taurus | | | | | | | | |
| Size of firm (on the basis of Assets under | Less than 10 K crore | 15 | Shriram, Sahara, Escorts, Taurus, IIFL, PPFAS, Quantum, Essel, Mahindra, Union, BOI AXA, Principal PNB, BNP Paribas, Indiabulls, HSBC | | | | | | | | |
| management) | 10 K crore – 50 K crore | 12 | IDBI, Baroda Pioneer, Edelweiss, Canara Robecco, JM, Mirae, Motilal Oswal, LIC, DHFL Premerica, Invesco, Sundaram, Tata | | | | | | | | |
| | 50 K – 100 K crore | 4 | Axis, DSP BlackRock, IDFC, L&T | | | | | | | | |
| | 100 K – 300 K crore | 7 | Aditya Birla Sun Life, Franklin Templeton, HDFC, Kotak, Reliance NIPPON, UTI, SBI | | | | | | | | |
| | More than 300 K crore | 1 | ICICI Prudential | | | | | | | | |

^{*}For the analysis firms offering only infrastructure debt funds (i.e. ILFS & IIFCL) are not considered as these firms only offers IDFs and caters to institutions. IDFs has AUM of Rs. 2459 crore as on March 2018.

Categorization based on information & data as on March 2018.

Abell and Hammond (1979) proposed four decisive dimensions for any firm to shape the competitive environment in given industry.

- (1) the buyer types targeted,
- (2) its product variety sold.
- (3) its geographical reach, and
- (4) the degree of vertical integration

As shown in figure 1 below, Abell, D. (1980), has restated (refer Figure 1) its framework in three straightforward questions.

- 1) who does the company target?
- 2) what does the company offer? and
- 3) how does the company accomplish this?

Figure 1

Three dimensions of Strategic Position / business definition



Source: - Abell, D. (1980). *Defining the business: The starting point of strategic planning*, Englewood Cliffs: Prentice-Hall.

Rudy Moenaert, Henry Robben, Peter Gouw (2012) stated that these three dimensions enable marketers to define a business comprehensively and help them in positioning decisions. The choices that a company makes with regard to these three dimensions are collectively referred as strategic positioning.

As researcher, it was observed that a little confusion surrounding to term "strategic position" prevails amongst researchers. Even Harrison-Walker, L. J. (2009) observes that the term strategic positioning is many times misused interchangeably with the psychological constructs of image and reputation. Even some of the works like Dimitrova, T. V. (2017); Sorasart Sukcharoensin, (2017) includes business environment while describing strategic positions.

The research studies pertaining to strategic positions or business definition largely surrounded to corporate growth and performance such as Frazier, G. L., & Howell, R. D. (1983): Wakabayashi, K. (2005); Wakabayashi, K. (2008); Houthoofd, N. (2009).

The research on strategic positioning on financial services is very limited. HOSKISSON, R. E., WEI, S., XIWEI, Y., & JING, J. (2013) came up with four ideal types of PE firms and categorized PE firms along two dimensions: financial structure emphasis and diversified portfolio. While studying financial services in Euro-zone, Ingo Walter (1999) used three vectors i.e. what are the target markets — in terms of clients, products and geographic spread — that promise the most attractive opportunities for growth over time? Ingo Walter (2009) again classified market for financial services as a matrix of clients, products and geographies while studying economic drivers of structural change in financial services. He further stated that financial firms will clearly want to allocate available financial, human and technological resources to those segments defined by clients, products and geographies.

The works by Ingo Walter (1999); Ingo Walter (2009) HOSKISSON, R. E., WEI, S., XIWEI, Y., & JING, J. (2013); are more relevant in terms of operationalizing dimensions of strategic position for Indian mutual fund firm.

Research Scholars such as Mahon & Murray (1980), Mahon & Murray (1981), Smith & Grimm (1987) found that organizations functioning in regulated contexts unable to achieve sustainable competitive advantage through strategic positions given the extent of regulatory control of competitive dimensions. Mutual fund being highly regulated space; studying strategic positions will offer an interesting insight.

Massa, Massimo (1998) observed MF firm's marketing strategies are designed to exploit investors' heterogeneity. But Haslem, John A (2014) went further and found that Mutual Fund firms segment investors by level of investment sophistication and sell high cost funds to less-knowledgeable investors. It would be interesting to know whether these observations apply to Indian Mutual fund industry.

It was also observed that ample research on firm's characteristics and firm performance were conducted in the past. The usual firm characteristics taken for these studies is firm size. Even firm's age was also considered in few studies. Table 3 below enlists these works.

Table 3 - Research characteristics on firm attributes and firm performance

| Firm specific variable | Research studies |
|------------------------|---|
| Firm size | Hall, M., & Weiss, L. (1967); Becker-Blease, J. R., Kaen, F. R., Etebari, A., & Baumann, H. (2010); Humphery-Jenner, M. L., & Powell, R. G. (2011); Babalola, Y. A. (2013); Doğan, M. (2013); Velnampy, T., & Nimalathasan, B. (2010); Majumdar, S. K. (1997) |
| Firm age | Glancey, K. (1998); Majumdar, S. K. (1997) |

Our study focusing on strategic positions and firm characteristics seems to be novel. Based on the prior studies, as a researcher we are in pursuit to find answers to following research questions.

- 1) What strategic positions MF firms have occupied?
- 2) Does firm size and firm age affects in Mutual fund company's strategic position?
- 3) Are there any patterns amongst the groups of firms occupying similar / diverse position in terms of market, product scope, geography and channel scope?

DESIGN/METHODOLOGY:

Researcher has to operationalize "Abell's Strategic Framework" for Indian Mutual Fund firms before going forward. The first element of the strategic firm of a firm is concerned with its value propositions (product types sold within Mutual fund, here "categories of Mutual Funds such as equity, Debt, hybrid or balanced and innovative products such as Exchange Traded Funds (ETFs)"). Second, defining the firm's strategic position one has to understand which buyer types are targeted. Mutual fund firms, largely attract investments from two customer segments i.e. individual investors and institutional investors. Further within Individual investors further categorization of retail investors and high net worth individuals are possible. Even regulator also demands compliances on the basis these categorizations. Mutual markets are geographically segmented on this basis of geography i.e. Top 15 cities and beyond top 15 cities. Rather this classification is again suggested and used by market regulator for additional distribution expenses.

The third dimension as shown in figure 1 is how customer needs being satisfied? This dimension indicates which value activities are performed within the company. This variable is being referred as vertical integration by Abell and Hammond (1979), technologies Abell, D. (1980). One has to apply this dimension to the Indian Mutual fund industry. Mutual fund industry reaches to its customers through direct channels, associate distributors and non-associate distributors. Deployment of direct & associate distributor channel indicates firm's

vertical integration while non-associate distributors connote that firm is outsourcing the functions. The firm's channel scope adequately covers this third dimension.

As shown in Table 4 to operationalize Firm size & firm ownership, data set as on March 2018 from Association of Mutual Funds in India's (AMFI) monthly& Newsletter reports were taken as a reference. Firm age was established by calculating number of years from its setup month and year. For operationalizing firm age, data from Value Research's website was taken. Value Research is an agency devoted to MF research in India. For the purpose of the study, all MF firms were taken except two firms operating only in infrastructure debt funds (IDF). As on March 2018, in India IDFs were regulated slightly different than other MF firms and managing assets valued at Rs. 2459 crore (US \$ 0.377 billion). Out of total forty-one, thirty-nine firms were taken into consideration for this study.

Table 4 - Operationalization of Variables

| Business definition Variable | Operational Variables | | | | | | | |
|-------------------------------|---|--|--|--|--|--|--|--|
| Market Scope (Customer | % of AUM mobilized from Institutional investors | | | | | | | |
| segments) | % of AUM mobilized from retail investors | | | | | | | |
| | % of AUM mobilized from High net worth individuals | | | | | | | |
| Product Scope (Product Types) | % of AUM mobilized from debt products | | | | | | | |
| | % of AUM mobilized from equity products | | | | | | | |
| | % of AUM mobilized from hybrid products | | | | | | | |
| | % of AUM mobilized from ETFs | | | | | | | |
| Geographical scope (Reach or | % of AUM mobilized from top 15 cities | | | | | | | |
| access) | % of AUM mobilized from beyond top 15 cities | | | | | | | |
| Channel Scope (Channels for | % of AUM mobilized through direct channels | | | | | | | |
| reaching out to customers) | % of AUM mobilized through associate distributor channels | | | | | | | |
| | % of AUM mobilized through non - associate distributor channels | | | | | | | |
| Firm specific Variable | Operational Variables | | | | | | | |
| Firm Size | Total amount of AUM managed by the firm | | | | | | | |
| Firm age | Based on number of years from set up date | | | | | | | |

If all the variables were taken into consideration and applied to the Indian MF industry, then you will find that industry as a whole emphasizes debt products (product scope), institutional investors (market scope), non-associate distribution channels (channel scope) and top 15 cities in India (geographical markets). This industry composition on the basis of Assets Under Management (AUM) is shown in Table 5.

Table 5 - MF assets Composition

| Asset Mix based on | Sub Factor | MF Assets under Management | Percentage |
|---------------------|---|-------------------------------|------------|
| | | (in INR crore) | |
| Product | Debt Mutual Funds | 1261037.45 | 55.63 |
| | Equity Mutual Funds | 757747.89 | 33.43 |
| | Hybrid MFs | 172673.25 | 7.62 |
| | Exchange Traded Funds | 75282.81 | 3.32 |
| | Fund on Funds | 1491.73 | 0.07 |
| Customer | Retail Investors | 535474.29 | 23.62 |
| Groups | Institutional Investors | 1101744.92 | 48.60 |
| | High Net worth Individuals | 631013.92 | 27.84 |
| Channel Used | Direct | 921054.8 | 40.63 |
| to mobilized assets | Indirect Channels (Associate distributors) | 183635.97 | 8.10 |
| | Indirect Channels (Non Associate distributors) | 1163542.36 | 51.33 |
| Geographical | Top 15 cities | 1841767.22 | 81.25 |
| Markets | Beyond Top 15 cities | 426465.91 | 18.81 |
| | Total AUM | 2268233.13 | |

The data set, which was supplied by Association of Mutual Funds in India (AMFI), comprises data pertaining to Asset Under Management (AUM) for each Mutual fund (MF) firm. Data taken for the study are as on 31st March 2018. With the help of AMFI's classified AUM, MF firm's position on each dimension was established on the basis of percentage of firm's total AUM were calculated for each category on the basis of customer groups, product type, channels used and geographic markets. Higher the percentage more is the firms emphasize on the dimension and vice versa.

DATA ANALYSIS & FINDINGS

Data for each dimension were analyzed and compared with industry averages and outlier firms (largest distance from mean) were marked (Refer Table 6).

| Table 6Indian Mutual | Firm size Total | Product | | | | | Market | scope | | Channe | el scope | | Geogra | phical |
|--------------------------|----------------------|---------|--------------------|----------------------|-----|--------------------|--------|-------------------|-----|--------|----------------|-------------------------|---------------|------------|
| NAME OF Mutual fund firm | Assets Under Mgmt | Debt | Equi ty Fund | Bala nced Fund | ETF | Fund on Fund | | nsur tion 1 | IZ. | | Distr ibuto | ciate Distr ibuto | scope do s | Beyo nd |
| ICICI Prudential | 304251.28 | | ш : ш | ш с п | | ш ош | 4 _ = | | | 1 50 | 0 11 | 0 11 := | | |
| HDFC | 299015.81 | | | 0 | | | | | | | | | | |
| Aditya Birla Sun Life | 245060.04 | | | | | | | | | | | | | |
| Reliance NIPPON | 240193.9 | | | | | | | | | | | | | |
| SBI | 217878.45 | | | | 0 | | | | | | | | | |
| UTI | 147763.47 | | | | | | | | | | | | | |
| Kotak | 122290.35 | | | | | | | | | | | | | |
| Franklin Templeton | 100276.06 | | | | | | | | | | | 0 | | |
| DSP BlackRock | 85181.33 | | | | | | | | | | | | | |
| Axis | 75486.78 | | | | | | | | | | | | | |
| IDFC | 67446.35 | | | | | | | | | | | | | |
| L&T | 65465.11 | | | | | | | | | | | | | |
| Tata | 47208 | | | | | | | | | | | | | |
| Sundaram | 31921.92 | | | | | | 0 | | | | | | | |
| Invesco | 27469.63 | o | | | | | | o | | | | | | |
| DHFL Premerica | 23870.47 | 0 | | | | | | | | | | | | |
| LIC | 18452.63 | 0 | | | | | | | | | | | | |
| Motilal Oswal | 17862.35 | | 0 | | | | | | | | | | | |
| Mirae | 16204.9 | | | | | | | | | | | 0 | | |
| JM | 14842.64 | | | 0 | | | | | | | | | 0 | |
| Canara Robecco | 12557.13 | | | | | | | | | | | | | 0 |
| Edelweiss | 11865.16 | | | | | 0 | | | | | | | | |
| Baroda Pioneer | 11451.84 | 0 | | | | | | | | | | | | |
| IDBI | 10734.45 | | | | | | | | | | | | | |
| HSBC | 9538.13 | | | | | | | | | | | | | |
| Indiabulls | 9358.15 | 0 | | | | | | 0 | | 0 | | | 0 | |
| BNP Paribas | 8000.7 | | | | | | - | | - | | | | | |

| | Firm size | Produc | Product Scope | | | | | Market scope | | | Channel Scope | | | Geographical scope | |
|--------------------------|-----------|--------|----------------|------------------|----------|-----------------|--------------------|---------------------------|-----|-------------------|--------------------------|----------------------------------|---------------|---------------------|--|
| NAME OF Mutual fund firm | | | Equity Fund | Balanced Fund | ETF Fund | Fund on Fund | Retail Investor | Institutional Investor | INI | Direct Channel | Associate Distributor | Non- associate Distributor | Top 15 cities | Beyond 15 cities | |
| Principal PNB | 6821.55 | | | 0 | | | | | | | | | | | |
| BOI AXA | 5512.27 | | | | | | | | | | | | | | |
| Union | 4098.05 | | | | | | | | | | | | | 0 | |
| Mahindra | 3351.84 | | | | | | | | | | | | | | |
| Essel | 1517.19 | | | | | | | | | | | | | | |
| Quantum | 1175.89 | | | | | | | | | 0 | | | | | |
| PPFAS | 1010.78 | | 0 | | | | | | 0 | 0 | | | | | |
| IIFL | 808.6 | | | | | | | | | | o | | 0 | | |
| Taurus | 478.63 | | 0 | | | | 0 | | | | | 0 | | | |
| Escorts | 215.86 | | | | | | | | | | | | | 0 | |
| Sahara | 61.15 | | | | | | 0 | | | | | | | | |
| Shriram | 42.56 | | 0 | | | | | | | | | | | | |

O – The Firm's focus is very high on the dimension as compare to other firms. High Focus means difference between firm's % AUM (Refer Table 13 for entire data) from dimension & industry average is very high.

Eleven larger firms out of thirteen (having AUM of more than INR 35000 crore (approx. US \$5 bn) has not taken extreme positions. The large firm like HDFC emphasize more on balanced funds while SBI's focus on ETFs. A foreign owned Franklin Templeton has taken extreme strategic position by focusing on non-distributor channel. Rest large firms occupies middle position on all four dimensions. It seems that larger firms allocate resources across the board in terms of customers, products, channels and geographies.

It seems that smaller firms consciously positioned themselves at the extremity on select dimensions as compare to other industry peers. The Table7below enlists small MF firms and describes theirfocus on 'strategic position dimensions'.

Table 7 - Small Mutual Fund Firm's focal dimension in terms of product customers,

channels and geographies

| Name of Mutual fund firm | Focal dimension on business dimension framework | | | | | | |
|--------------------------|---|--|--|--|--|--|--|
| Sundaram | Retail Segment | | | | | | |
| Invesco | Debt Funds & Institutional Investors | | | | | | |
| DHFL Premerica | Debt Funds | | | | | | |
| LIC | Debt Funds | | | | | | |
| Motilal Oswal | Equity Funds | | | | | | |
| Mirae | Non-associate distribution channel | | | | | | |
| JM | Balanced funds and Top 15 cities | | | | | | |
| Canara Robecco | Beyond 15 cities | | | | | | |
| Edelweiss | Fund on Funds | | | | | | |
| Baroda Pioneer | Debt Funds | | | | | | |
| IDBI | | | | | | | |
| HSBC | | | | | | | |
| Indiabulls | Debt Funds, Institutional Investors, Direct channels, Top | | | | | | |
| | 15 cities | | | | | | |
| BNP Paribas | | | | | | | |
| Principal PNB | Balanced funds | | | | | | |
| BOI AXA | | | | | | | |
| Union | Beyond 15 cities Market | | | | | | |
| Mahindra | | | | | | | |
| Essel | | | | | | | |
| Quantum | Direct channels | | | | | | |
| PPFAS | Equity Funds, High net worth Individuals, Direct channels | | | | | | |
| IIFL | Associate distributor channel, Top 15 cities | | | | | | |
| Taurus | Equity Funds, Retail Investors & Non-associate distributors | | | | | | |
| Escorts | | | | | | | |
| Sahara | Retail Investors | | | | | | |
| Shriram | Debt Funds | | | | | | |

The results of the empirical analyses provide evidence of strategic positioning and nichefinding behavior of smaller Mutual Fund despite the space is highly regulated. This finding is in line with earlier studyby Mahat, M., & Coates, H. (2016) pertaining to medical schools in Australia.

In case of some firms such as PPFAS, Taurus, IIFL, Indiabulls, it was observed that there are concrete attempts at creating organizational consistency through strategic positioning. To establish whether the relationship between firm characteristics and strategic position is statistically significant, one has to perform statistical tests.

Before performing statistical tests, researcher would like to perform normality test to explore nature of the data. Shapiro-Wilk test for smaller dataset i.e. less than 50 elements, otherwise, the Kolmogorov-Smirnov test is used. In our case, since we have only 39 elements, the Shapiro-Wilk test is administered. From Table 8, the p-values of VAR7, VAR8, VAR 9, VAR11 are more than 0.05. We can reject the alternative hypothesis and conclude that these four variables are normally distributed.

Table 8 - Tests of Normality

| Var Code | Variable description | Shapiro-W | Vilk | |
|----------|---|-----------|------|------|
| | | Statistic | df | Sig. |
| VAR01 | % of AUM mobilized from debt products | .943 | 39 | .048 |
| VAR02 | % of AUM mobilized from equity products | .904 | 39 | .003 |
| VAR03 | % of AUM mobilized from balanced products | .709 | 39 | .000 |
| VAR04 | % of AUM mobilized from ETFs | .434 | 39 | .000 |
| VAR05 | FOF_AUM% | .413 | 39 | .000 |
| VAR06 | % of AUM mobilized from retail investors | .921 | 39 | .010 |
| VAR07 | % of AUM mobilized from Institutional investors | .974 | 39 | .491 |
| VAR08 | % of AUM mobilized from High net worth individuals | .973 | 39 | .449 |
| VAR09 | % of AUM mobilized through direct channels | .963 | 39 | .229 |
| VAR10 | % of AUM mobilized through associate distributor channels | .692 | 39 | .000 |
| VAR11 | % of AUM mobilized through non - associate distributor channels | .986 | 39 | .893 |
| VAR012 | % of AUM mobilized from top 15 cities | .919 | 39 | .008 |
| VAR013 | % of AUM mobilized from beyond top 15 cities | .920 | 39 | .009 |
| VAR014 | Firm's age | .894 | 39 | .002 |
| VAR015 | Firm size (Total amount of AUM managed by the firm) | .684 | 39 | .000 |

Based on the normality test it was found that only four variables out of total fourteen variables are normal. Considering the data is not normal, non-parametric tests were administered on the data.

Firm's size, age and strategic positions

To establish relationship between firm's size and firm's age on strategic positions, researchers have calculated "Spearman's Rho". These Spearman's correlation coefficients are shown in Table 9.

| n in Tabi | e 9. | | | | | | | | | | | | | |
|----------------------------|---|--|--|--|--|--|--|-----------|--|--|---|---|---|---|
| | | | | | | | | | | | | | | |
| s (Spearma | n's Rho |) – Stra | | | | | | | | | T 0 | 175 0 | T 75 | च |
| | n age | n size | of AUM mobilized n debt funds | of AUM mobilize n equity funds | of AUM mobilize n hybrid / balance | of AUM mobilize n such as ETFs | of AUM mobilizen n retail investors | AUM | | of AUM mobilized | of AUM mobilize ugh associat | of AUM mobilize | of AUM mobilize n top 15 cities | % of AUM mobilized from beyond top 15 cities |
| | Firm | Firm | % fron | % fron | % fron | % fron | % fron | % fron | % fron | % thro | % thro | thro | % fron | % fron |
| Correlation Coefficient | 1.000 | | | | | | | | | | | | | |
| Sig. (2-tailed) | | | | | | | | | | | | | | |
| N | 39 | | | | | | | | | | | | | |
| Correlation Coefficient | 0.274 | 1.000 | | | | | | | | | | | | |
| Sig. (2-tailed) | 0.092 | | | | | | | | | | | | | |
| N | 39 | 39 | | | | | | | | | | | | |
| Correlation Coefficient | -0.157 | 0.146 | 1.000 | | | | | | | | | | | |
| Sig. (2-tailed) | 0.339 | 0.375 | | | | | | | | | | | | |
| N | 39 | 39 | 39 | | | | | | | | | | | |
| Correlation Coefficient | -0.014 | -0.212 | 948** | 1.000 | | | | | | | | | | |
| Sig. (2-tailed) | 0.932 | 0.195 | 0.000 | | | | | | | | | | | |
| N | 39 | 39 | 39 | 39 | | | | | | | | | | |
| Correlation Coefficient | .581** | .448** | 0.083 | -0.282 | 1.000 | | | | | | | | | |
| Sig. (2-tailed) | 0.000 | 0.004 | 0.616 | 0.081 | | | | | | | | | | |
| N | 39 | 39 | 39 | 39 | 39 | | | | | | | | | |
| Coefficient | 0.193 | .580** | 0.026 | -0.127 | 0.234 | 1.000 | | | | | | | | |
| Sig. (2-tailed) | 0.240 | 0.000 | 0.874 | 0.441 | 0.152 | | | | | | | | | |
| N | 39 | 39 | 39 | 39 | 39 | 39 | | | | | | | | |
| Coefficient | 0.184 | -0.185 | 678** | .668** | 0.020 | -0.054 | 1.000 | | | | | | | |
| Sig. (2-tailed) | 0.262 | 0.258 | 0.000 | 0.000 | 0.902 | 0.746 | | | | | | | | |
| N | 39 | 39 | 39 | 39 | 39 | 39 | 39 | | | | | | | |
| Correlation Coefficient | -0.148 | 0.197 | .730** | 728** | 0.033 | 0.106 | 836** | 1.000 | | | | | | |
| Sig. (2-tailed) | 0.369 | 0.229 | 0.000 | 0.000 | 0.843 | 0.521 | 0.000 | | | | | | | |
| | Correlation Coefficient Sig. (2-tailed) N Correlation Coefficient Sig. (2-tailed) | Correlation Coefficient Coefficient Coefficient Sig. (2-tailed) N 39 Correlation Coefficient Coefficient Coefficient Sig. (2-tailed) N 39 Correlation Coefficient Coefficient Coefficient Coefficient Coefficient Sig. (2-tailed) N 39 Correlation Coefficient Coefficient Coefficient Sig. (2-tailed) N 39 Correlation Coefficient Coeffi | Sig. (2- 0.092 tailed) N 39 39 Correlation Coefficient -0.014 -0.212 Sig. (2- 0.932 0.195 1.000 Sig. (2- 0.339 0.375 1.000 1.000 Sig. (2- 0.339 0.375 1.000 1.000 1.000 1.000 Sig. (2- 0.339 0.375 1.000 1.0 | Signate Correlation Coefficient Correlation Coefficient Correlation Coefficient Coef | Signature Correlation Coefficient Correlation Coefficient Correlation Coefficient Co | S (Spearman's Rho) - Strategic Position dimension Sig. (2-tailed) Sig. (2-tail | Sig. (2- 0.339 0.375 1.000 1.000 1.001 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.0 | Sig | Sig. (2- 0.002 0.157 0.146 1.000 0.004 0.157 0.146 0.000 0.39 39 39 39 39 39 39 39 | Separation Sep | Sig. C2 O.092 I.000 O.004 O.157 O.146 I.000 O.007 O.007 | S (Spearman's Rho) - Strategic Position dimensions, Firm size & Firm age Position dimensions | Sig. (2 0.092 tailed) N 39 39 39 39 39 39 39 39 39 39 39 39 39 | s (Spearman's Rho) – Strategic Position dimensions, Firm size & Firm age Section Section |

| investors | N | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | | | | | | |
|---------------------------------------|----------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|------------------|--------|--------|----------|-------|
| % of AUM mobilized | Correlation Coefficient | -0.038 | 0.030 | -0.259 | 0.277 | -0.016 | 0.002 | 0.033 | 502** | 1.000 | | | | | |
| from High net worth individuals | Sig. (2-tailed) | 0.820 | 0.855 | 0.111 | 0.088 | 0.922 | 0.990 | 0.840 | 0.001 | | | | | | |
| | N | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | | | | | |
| mobilized | Correlation Coefficient | -0.262 | 0.012 | .465** | 518** | -0.107 | 0.218 | 581** | .546** | -0.191 | 1.000 | | | | |
| through direct channels | Sig. (2-tailed) | 0.100 | 0.941 | 0.003 | 0.001 | 0.516 | 0.182 | 0.000 | 0.000 | 0.245 | | | | | |
| | N | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | | | | |
| % of AUM mobilized | Correlation Coefficient | 0.082 | -0.159 | -0.045 | 0.037 | 0.186 | 0.022 | 0.003 | 0.047 | 0.109 | 360 [*] | 1.000 | | | |
| through associate distributor | Sig. (2-tailed) | 0.619 | 0.334 | 0.784 | 0.821 | 0.257 | 0.894 | 0.986 | 0.778 | 0.509 | 0.025 | | | | |
| channels | N | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | | | |
| % of AUM mobilized | Correlation Coefficient | .364* | .423** | -0.312 | 0.287 | 0.295 | -0.008 | .459** | 386* | 0.002 | 485** | 387* | 1.000 | | |
| through non - associate | Sig. (2-tailed) | 0.023 | 0.007 | 0.053 | 0.077 | 0.068 | 0.963 | 0.003 | 0.015 | 0.991 | 0.002 | 0.015 | | | |
| distributor channels | N | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | | |
| % of AUM mobilized | Correlation Coefficient | 412** | 0.036 | 0.079 | -0.004 | 373* | -0.175 | 566** | .371* | 0.092 | .348* | -0.310 | -0.116 | 1.000 | |
| from top 15 cities | Sig. (2-tailed) | 0.009 | 0.828 | 0.633 | 0.981 | 0.019 | 0.288 | 0.000 | 0.020 | 0.578 | 0.030 | 0.055 | 0.481 | | |
| | N | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | |
| % of AUM mobilized | Correlation Coefficient | .415** | -0.035 | -0.078 | 0.005 | .370* | 0.174 | .566** | 368* | -0.094 | 352* | 0.310 | 0.120 | -1.000** | 1.000 |
| from beyond top 15 cities | Sig. (2-tailed) | 0.009 | 0.833 | 0.639 | 0.977 | 0.021 | 0.291 | 0.000 | 0.021 | 0.570 | 0.028 | 0.054 | 0.465 | 0.000 | |
| | N | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 | 39 |

^{**.} Correlation is significant at the 0.01 level (2-tailed).

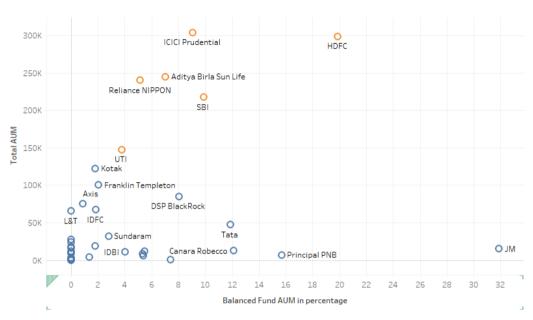
- 1) It was observed that larger the size, the emphasize is on balanced funds. Even old firms focus more on balanced funds.
- 2) Larger the firm size more is the business mobilized from Exchange traded funds
- 3) There is no association between firm's size and customer groups focused. Even firm's age is also not associated with customer segments.
- 4) Firm's size does not influence firms position on distribution channels. But firm's age is associated with channels emphasized. Older the firm; more emphasis will be the business mobilized non-associate distribution (non-captive) channel.
- 5) A strong correlation was observed between firm's age and its geographical focus. Younger firm emphasize top 15 cities while older firms focus is more towards mobilizing business from beyond 15 cities.

To unfurl these observations further, Mutual fund firms were mapped (Fig 2) on the basis of size (measured in terms Total Assets Under Management) and business mobilized from balanced fund category. The firms with Total assets more than Rs. 150000 crore forms on cluster while other cluster comprising 33 firms emphasize less on this dimension.

^{*.} Correlation is significant at the 0.05 level (2-tailed).

Figure 2

Firm size and Positions of Mutual Fund brand on the basis of business mobilized from balanced fund



(Color of bubble indicates clusters)

Comparison of both the clusters is summarized in the Table '10'.

Table '10'
Cluster based on firms' size and percentage funds mobilized through balanced funds

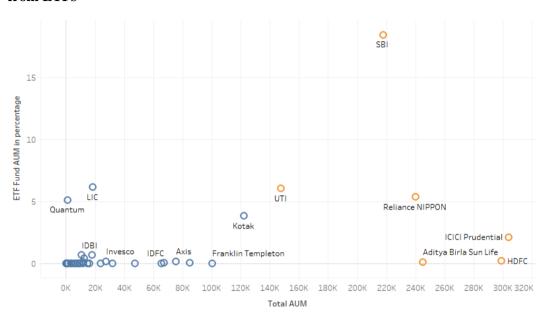
| | Names of firms | Average funds mobilized through balanced funds (Percentage of Total AUM) |
|-----------|---|--|
| Cluster 1 | ICICI Prudential, HDFC, Aditya Birla Sun Life, Reliance NIPPON, SBI, UTI | 9.13 |
| Cluster 2 | Kotak, Franklin Templeton, DSP BlackRock, Axis, IDFC, L&T, Tata, Sundaram, Invesco, DHFL Premerica, LIC, Motilal Oswal, Mirae, JM, Canara Robecco, Edelweiss, Baroda Pioneer, IDBI. | 3.63 |

Each firm's position on ETF dimension in relation to firm size is shown through figure 3. It was observed that initially with size firm's focus on ETF category increases but later it dips down considerably.

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Figure 3

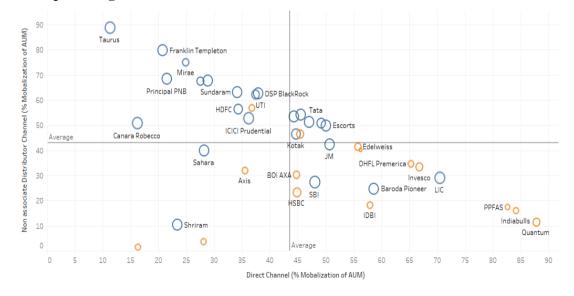
Firms size and Positions of Mutual Fund brand on the basis of business mobilized from ETFs



(Color of bubble indicates clusters)

It was also observed that firm's position on select channel is correlated with its age. As shown in fig. 4 it was observed that a strong relationship between firm age and position on non-associate distribution channel is been observed. The older the firm more will be the business mobilized from non-associate distributors. As seen in the figure 4, it is also observed that younger Mutual Fund firms emphasize more direct channel. But this is observation is statically significant at 0.1 level of significance. Two clear clusters are emerging out based on age, percentage AUM from direct channel and percentage AUM from non-associate distributor channel.

Figure 4 - Firms age and Positions of Mutual Fund brand on the basis of business mobilized from direct and non-associate distribution channels. Clusters based on age, AUM percentage direct and non-associate distribution

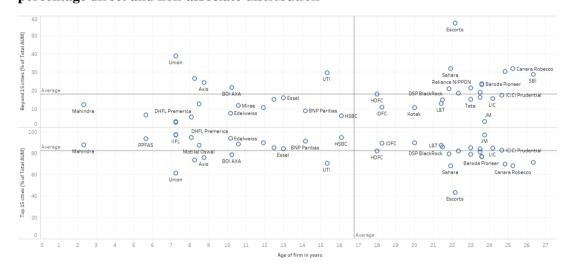


| Cluster 1 | Aditya Birla Sun Life | Cluster 2 | Axis |
|-----------|-----------------------|--------------|-----------------------|
| Craster 1 | Baroda Pioneer | Clustel 2 | BOLAXA |
| | BNP Paribas | | DHFL Premerica |
| | Canara Robecco | | Edelweiss |
| | DSP BlackRock | | |
| | Escorts | | Essel |
| | Franklin Templeton | | HSBC |
| | HDFC | | IDBI |
| | ICICI Prudential | | IIFL |
| | IDFC | | Indiabulls |
| | JM | | Invesco |
| | Kotak | | Mahindra |
| | L&T | | Motilal Oswal |
| | LIC | | PPFAS |
| | Mirae | | Quantum |
| | Principal PNB | | Union |
| | Reliance NIPPON | | Official |
| | Sahara | | |
| | SBI | | |
| | Shriram | Size of bubb | lo - Ago of the firm |
| | Sundaram | Size of bubb | ole = Age of the firm |
| | Tata | Color of bul | bble = Cluster |
| | Taurus | | obic – Clustei |
| | UTI | | |

Similarly, firm's positions on geographical markets mapped through figure 5. Through visualization it was evident that relationship between firm's age and positions on geographical markets is linear.

Figure 5

Firms age and Positions of Mutual Fund brand on the basis of business mobilized from direct and non-associate distribution channels. Clusters based on age, AUM percentage direct and non-associate distribution



SUMMARIZING RESULTS

Mutual fund firm does not take extreme positions in terms of "customer scope" or customer segments. To focusfirm's effort and resources companies may conduct some or limited activities on other dimensions such as channels, geographies and product categories.

Mutual fund firms diverge in terms itsemphasize on select product categories, select distribution channels and geographical markets. It would appear that firm's age plays a dominant role in its strategic position. The Table 11 offers a summary of results.

Table 11

Result summary

| | | Firm Charact | eristics |
|-------------------------------|---|--------------|------------|
| | | Firm's size | Firm's age |
| | % of AUM mobilized from debt funds | | |
| | % of AUM mobilized from equity funds | | |
| | % of AUM mobilized from balanced products | ** | ** |
| | % of AUM mobilized from such as ETFs | ** | |
| | % of AUM mobilized from retail investors | | |
| | % of AUM mobilized from Institutional investors | | |
| | % of AUM mobilized from High net worth individuals | | |
| sions | % of AUM mobilized through direct channels | | |
| imen | % of AUM mobilized through associate distributor channels | | |
| ion d | % of AUM mobilized through non - associate distributor channels | * | ** |
| Posit | % of AUM mobilized through indirect channels | | |
| Strategic Position dimensions | % of AUM mobilized from top 15 cities | | ** |
| Strat | % of AUM mobilized from beyond top 15 cities | | ** |

^{**.} Relationship is significant at the 0.01 level (2-tailed).

^{*.} Relationship is significant at the 0.05 level (2-tailed).

| Table 12 – Mutual Fund firms AUM composition at a glance | | | | | | | | | | | | | | | |
|--|----------------------|--------------------|-----------------------------|-------------------------------|---------------------------------|----------------------------|-----------------------------------|--|-----------------------|--|--|---|--|--------------------------------|-----------------------------------|
| Name of firm | Age of firm in years | EMS AUM Lotal AUM | Debt Fund AUM in percentage | Equity Fund AUM in percentage | Balanced Fund AUM in percentage | ETF Fund AUM in percentage | Retail Investor AUM in percentage | Institutional Investor AUM in percentage | HNI AUM in percentage | Direct Channel (% Mobalization of AUM) | Associate Distributor Channel (% Mobalization of AUM) | Non associate Distributor Channel (% Mobalization of AUM) | Indirect Channel (% Mobalization of AUM) | Top 15 cities (% of Total AUM) | Beyond 15 cities (% of Total AUM) |
| ICICI Prudential | 24.68 | 304251.3 | 52.07 | 36.78 | 9.06 | 2.09 | 17.98 | 44.17 | 37.87 | | 11.19 | 52.61 | | 82.55 | 17.48 |
| HDFC | 18.01 | 299015.8 | 49.39 | 30.56 | 19.87 | 0.18 | 24.54 | 38.60 | 36.86 | 34.31 | 9.43 | 56.26 | 65.69 | 81.93 | 18.07 |
| Aditya Birla Sun Life | 23.52 | 245060 | 65.11 | 27.77 | 7.03 | 0.09 | 17.89 | 52.87 | 29.25 | 44.26 | 2.38 | 53.37 | 55.75 | 83.65 | 16.36 |
| Reliance NIPPON | 23.02 | 240193.9 | 59.16 | 30.32 | 5.16 | 5.36 | 30.48 | 53.29 | 16.23 | 45.50 | 0.42 | 54.08 | 54.50 | 78.66 | 21.34 |
| SBI | 26.35 | 217878.5 | 47.71 | 23.99 | 9.87 | 18.43 | 20.75 | 54.08 | 25.17 | 48.05 | 24.63 | 27.32 | 51.95 | 71.24 | 28.76 |
| UTI | 15.34 | 147763.5 | 63.52 | 26.68 | 3.77 | 6.03 | 37.44 | 52.07 | 10.49 | 37.37 | 0.37 | 62.26 | 62.63 | 70.42 | 29.58 |
| Kotak | 20.01 | 122290.4 | 60.09 | 34.32 | 1.79 | 3.80 | 9.09 | 60.69 | 30.25 | 44.69 | 8.87 | 46.47 | 55.34 | 89.40 | 10.63 |
| Franklin Templeton | 22.35 | 100276.1 | 47.86 | 50.08 | 2.06 | 0.00 | 33.65 | 22.56 | 44.33 | 20.73 | 0.13 | 79.69 | 79.82 | 82.05 | 18.50 |
| DSP BlackRock | 21.51 | 85181.33 | 52.13 | 39.82 | 8.02 | 0.03 | 26.35 | 43.14 | 31.08 | 37.91 | 0.05 | 62.62 | 62.67 | 85.63 | 14.95 |
| Axis | 8.75 | 75486.78 | 55.02 | 43.98 | 0.88 | 0.12 | 32.07 | 43.88 | 24.05 | 35.52 | 32.64 | 31.84 | 64.48 | 75.79 | 24.21 |
| IDFC | 18.26 | 67446.35 | 70.63 | 27.54 | 1.82 | 0.01 | 14.31 | 57.90 | 27.79 | 49.21 | 0.09 | 50.70 | 50.79 | 89.12 | 10.88 |
| L&T | 21.43 | 65465.11 | 45.46 | 54.54 | 0.00 | 0.00 | 25.23 | 37.90 | 36.86 | 28.87 | 3.31 | 67.82 | 71.13 | 87.12 | 12.88 |
| Tata | 23.02 | 47208 | 65.62 | 22.51 | 11.88 | 0.00 | 20.84 | 58.29 | 20.88 | 47.00 | 1.73 | 51.28 | 53.00 | 84.87 | 15.13 |
| Sundaram | 21.85 | 31921.92 | 42.80 | 54.40 | 2.80 | 0.00 | 62.46 | 37.62 | 0.00 | 34.12 | 2.74 | 63.22 | 65.96 | 79.16 | 20.91 |

| | | | | | | | | | | | • | | | | |
|----------------|-------|----------|-------|--------|-------|------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | |
| Invesco | 11.93 | 27469.63 | 83.98 | 15.90 | 0.00 | 0.13 | 9.66 | 82.38 | 8.09 | 66.83 | 0.02 | 33.27 | 33.29 | 89.38 | 10.75 |
| DHFL Premerica | 8.09 | 23870.47 | 89.38 | 10.62 | 0.00 | 0.00 | 3.63 | 79.82 | 16.60 | 65.34 | 0.03 | 34.68 | 34.72 | 94.57 | 5.48 |
| LIC | 24.18 | 18452.63 | 84.17 | 7.88 | 1.80 | 6.15 | 8.59 | 81.99 | 9.42 | 70.47 | 0.49 | 29.03 | 29.53 | 84.50 | 15.50 |
| Motilal Oswal | 8.50 | 17862.35 | 5.59 | 93.75 | 0.00 | 0.66 | 31.28 | 23.13 | 45.58 | 36.79 | 6.31 | 56.90 | 63.21 | 87.23 | 12.77 |
| Mirae | 10.59 | 16204.9 | 13.59 | 86.41 | 0.00 | 0.00 | 42.29 | 18.65 | 39.06 | 24.90 | 0.02 | 75.08 | 75.10 | 88.19 | 11.81 |
| JM | 23.76 | 14842.64 | 26.77 | 41.34 | 31.89 | 0.00 | 3.93 | 81.97 | 14.10 | 50.73 | 6.87 | 42.41 | 49.27 | 96.94 | 3.06 |
| Canara Robecco | 25.27 | 12557.13 | 45.08 | 42.42 | 12.10 | 0.39 | 43.38 | 23.04 | 33.57 | 16.19 | 33.12 | 50.69 | 83.81 | 68.13 | 31.87 |
| Edelweiss | 10.17 | 11865.16 | 29.87 | 70.07 | 0.00 | 0.06 | 17.60 | 55.59 | 28.21 | 55.75 | 4.20 | 41.45 | 45.64 | 93.70 | 7.69 |
| Baroda Pioneer | 23.60 | 11451.84 | 86.99 | 7.55 | 5.46 | 0.00 | 11.53 | 74.32 | 14.15 | 58.66 | 16.58 | 24.76 | 41.34 | 76.37 | 23.63 |
| IDBI | 8.26 | 10734.45 | 72.01 | 23.31 | 4.04 | 0.64 | 17.89 | 70.04 | 12.07 | 57.94 | 23.96 | 18.10 | 42.06 | 73.48 | 26.52 |
| HSBC | 16.10 | 9538.13 | 76.36 | 23.64 | 0.00 | 0.00 | 10.16 | 52.33 | 38.01 | 44.82 | 32.46 | 23.23 | 55.68 | 94.34 | 6.16 |
| Indiabulls | 7.26 | 9358.15 | 83.71 | 16.29 | 0.00 | 0.00 | 2.40 | 90.90 | 6.70 | 84.16 | 0.00 | 15.84 | 15.84 | 97.27 | 2.73 |
| BNP Paribas | 14.18 | 8000.7 | 44.87 | 49.80 | 5.33 | 0.00 | 58.84 | 41.16 | 0.00 | 27.55 | 5.04 | 67.41 | 72.45 | 91.02 | 8.98 |
| Principal PNB | 23.60 | 6821.55 | 30.97 | 53.35 | 15.68 | 0.00 | 43.36 | 31.13 | 25.77 | 21.51 | 10.42 | 68.33 | 78.75 | 77.00 | 23.26 |
| BOI AXA | 10.26 | 5512.27 | 81.31 | 13.31 | 5.39 | 0.00 | 15.00 | 53.13 | 31.87 | 44.80 | 25.08 | 30.13 | 55.20 | 78.37 | 21.63 |
| Union | 7.26 | 4098.05 | 57.94 | 40.67 | 1.38 | 0.00 | 31.13 | 48.12 | 20.75 | 28.10 | 68.39 | 3.51 | 71.90 | 61.14 | 38.86 |
| Mahindra | 2.33 | 3351.84 | 65.00 | 35.00 | 0.00 | 0.00 | 21.35 | 64.15 | 14.50 | 56.24 | 3.73 | 40.03 | 43.76 | 87.68 | 12.32 |
| Essel | 13.00 | 1517.19 | 77.34 | 22.66 | 0.00 | 0.00 | 18.17 | 68.06 | 13.78 | 45.41 | 8.14 | 46.44 | 54.59 | 83.97 | 16.03 |
| Quantum | 12.51 | 1175.89 | 17.56 | 77.34 | 0.00 | 5.11 | 59.17 | 8.81 | 32.03 | 87.79 | 0.80 | 11.41 | 12.21 | 84.86 | 15.14 |
| PPFAS | 5.67 | 1010.78 | 0.00 | 100.00 | 0.00 | 0.00 | 25.53 | 9.75 | 64.72 | 82.62 | 0.00 | 17.38 | 17.38 | 93.34 | 6.66 |
| IIFL | 7.26 | 808.6 | 66.24 | 33.76 | 0.00 | 0.00 | 3.97 | 58.65 | 37.38 | 16.33 | 82.23 | 1.45 | 83.67 | 96.80 | 3.20 |
| Taurus | 24.85 | 478.63 | 9.19 | 90.81 | 0.00 | 0.00 | 76.35 | 15.64 | 8.01 | 11.27 | 0.00 | 88.73 | 88.73 | 69.61 | 30.39 |
| Escorts | 22.18 | 215.86 | 79.96 | 12.64 | 7.40 | 0.00 | 31.09 | 21.39 | 47.52 | 50.03 | 0.13 | 49.84 | 49.97 | 43.30 | 56.70 |
| Sahara | 21.93 | 61.15 | 22.57 | 77.43 | 0.00 | 0.00 | 64.99 | 33.72 | 1.29 | 28.14 | 31.97 | 39.89 | 71.86 | 68.19 | 31.81 |
| Shriram | 23.52 | 42.56 | 0.00 | 100.00 | 0.00 | 0.00 | 32.71 | 25.02 | 42.27 | 23.36 | 66.31 | 10.34 | 76.64 | 80.94 | 19.06 |

Based on the results one can summarize that firm's size and age partially matters in firm's strategic position towards select product categories, non-associate channel and geographical markets.

Does size and age Matters in MF firm's strategic position? It matters in five dimensions out of total thirteen dimensions.

PRACTICAL IMPLICATION:

This research work offers a panoramic view of strategic positions occupied by Indian MFfirms. This study would be insightful for both new entrant as well as current firms in the industry.

The paper unfolds some positions on the plank which was not adequately covered by current firms such as: -

1) There is scope for majority firms to carefully choose customer segment as the capabilities needed for institutional, HNI and retail are dissimilar. Currently only five firms out of thirty-nine emphasize a particular customer segment. Those firms who balance out their efforts across customer segments may take a conscious decision to focus on select segments.

- 2) It is being observed that larger firms like Aditya Birla, Reliance NIPPON, HDFC do not fully leverage associate distribution channel. Importantly these firms are well placed in terms of associate distribution infrastructure. Interestingly smaller firms like IIFL is fully leveraging its own distribution infrastructure. The practitioners of these firms may study the organizational challenges behind leveraging from associate / captive distributor channels.
- 3) The entire MF industry do not give attention to Exchange traded funds rather its contribution is measly 3.32 percent. Only few firms (older and predominantly owned by Indian partners) such as SBI, LIC, UTI, Reliance NIPPON, Quantum do have significant slice of business mobilized through ETFs. According to Lisa Kealy, et al (2017), more then 1/5th global MF assets are under ETF category. Rather Ben-David, Itzhak and Franzoni, Francesco A. and Moussawi, Rabih (2017)observed ETFs revolutionized the asset management industry by taking market share from traditional investment vehicles such as mutual funds and index futures. This is the opportunity for incumbents as well as new firms.
- 4) This study also offers insights to practitioners in terms of defining "direct competitors" as against indirect competitions.

RESEARCH IMPLICATIONS:

The study has implication for researcher especially in Mutual fund. The following are some key questions and the key areas for researchers.

- 1) It is observed that firm age seems to be dominating factor. This offers a vital implication for researchers as it was observedfirm size is dominant variable in past studies.
- 2) Why some large firms do not leverage their own distribution network in mobilizing Mutual fund business? A further comparative research on firm's internal environment can be taken between small firm as against large firms.
- 3) If the firm's age plays a selective role in its strategic position, then longitudinal study explaining firm's evolution may spew MF firm's lifecycle model.
- 4) Older firm's focus more on beyond top 15 cities (underdeveloped markets) while younger one remain focused on top 15 cities (developed markets). This would imply that even regulators may discriminate firms on the basis of age while framingpolicy pertaining to distribution expenses ratio.
- 5) A further similar research may be taken at a Mutual fund scheme levelrather than at firm level.

CONCLUSION

This research paper attempts to describe firm's strategic positions occupied in Indian Mutual fund industry.

Overall, the evidence from the research is consistent with Mahon & Murray (1980), Mahon & Murray (1981), Smith & Grimm (1987) as firms is regulated space struggle to occupy unique strategic positions. The evidence was not in line with Massa, Massimo (1998) but in line with Haslem, John A (2014) it was found that industry sell high cost funds (equity funds) to less-knowledgeable investors (retail investors).

The evidence of this research suggests three important behaviors: (1) Large firms balance their efforts and resources across the dimension in terms of customer segments, products, channels and geographies. Smaller companies do define and target a well-defined niche; (2) Firm's age plays a more role as compare to firm size in terms of geographical focus as well as non-associate channelemphasize; and (3), MF firm's focus on customer groups do not have any association with its age and size.

While analyzing the strategic positions of Mutual Fund firms, the findings of this study can assist researchers, practitioners, and policy makers to recognize how mutual funds have contrasting priorities in terms of geographical markets and channels. One can consequently

comprehend and predict ways in which they compete with one another for various resources.

A differentiated position means that firm is willing to create excellence within that position. Obviously, this research has implications to both institutional as well as at regulatory levels—in areas such as governance, competitive strategy and brand development.

FUTURE SCOPE OF RESEARCH

One of the key limitations of this research is level of vertical integration of Mutual Fund firms in India has been studiedfrom channel perspective. Further Research can be taken solely by focusing on dimension of "How customers are satisfied?" by studying technologies deployed or level of vertical integration in Mutual fund business. Researcher may undertake similar studies in other financial services such as Insurance, Banks, stock broking. This study can be replicated across various emerging markets especially from Asia Pacific. Further research is possible my studying customer's perception about firms on these dimensions.

Even further research may be possible by incorporating firm level characteristics such as ownership structure, board structure, internal competition within the firm.

As Firm's positions are dynamic and changes with forces within business environment; a longitudinal study can be taken to document evolutionary paths of various firms. Further research can be carried out by studying data set of last twenty years to describe evolutionary paths taken by various Mutual fund firms in India.

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